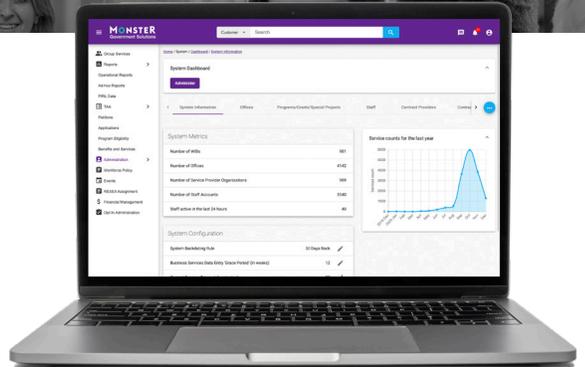


MonsterWorks Case Management

MonsterWorks is the next-generation of technology solutions for state and local workforce development.

The MonsterWorks platform features a modern, compliant, and easy-to-use case management system that empowers workforce agencies and organizations with intuitive and flexible tools to better serve all stakeholders in your workforce development community – including job seekers, workforce staff, strategic partners, government leaders, regulatory agencies, employers, and recruiters – and ultimately, advance your state and region’s workforce development initiatives.

MonsterWorks Case Management streamlines the entire case management workflow, including common intake, assessments, employment and education plans, eligibility determinations, program enrollment, service delivery, exits and follow-up, so workforce staff can focus less on managing paperwork and more on helping their customer overcome barriers to employment.



Innovative

Modern, intuitive, and customer-centric case management with automated case flow



Flexible

State-level system configuration options, customizations, support for local programs, agency branding, and integration-friendly open architecture



Accessible

Mobile-responsive, ADA-compliant, and browser-agnostic



Compliant

On-demand PIRL reports, DOL/WIOA compliance, ad-hoc reporting, canned reports, and capacity to implement state/local requirements



Trusted

Secure and scalable platform designed, implemented, and supported by public sector workforce technology experts

MonsterWorks Includes Key WIOA/DOL Programs Out-of-the-Box:

- WIOA Title I Adult, Dislocated Worker, and Youth
- WIOA Title III Wagner-Peyser Employment Services
- Reemployment Services and Eligibility Assessment (RESEA)
- Trade Adjustment Assistance Program (TAA)
- Temporary Assistance for Needy Families (TANF)
- Supplemental Nutrition Assistance Program - Employment and Training (SNAP E&T)
- Veterans

and even more, for a total of 36 stocked programs!

Purpose-Built Technology, Customizable for Your Agency

MonsterWorks is purpose-built by workforce technology experts with a long-standing history of supporting government and the public sector. In addition to meeting DOL, WIOA, and PIRL compliance needs, we understand workforce agencies may have their own unique policies or requirements. The MonsterWorks Case Management system is ready-to-use right off the shelf, but our state and local MonsterGov experts will work with you to implement a system that is optimized for your agency – including your agency’s own branding elements – and ensure program success with change management, training, and custom services. Plus, MonsterWorks has a range of configuration options so workforce agencies can configure at the system admin level without needing support from MonsterGov. Based on a secure and scalable open architecture, MonsterWorks is integration-friendly and able to connect to other workforce systems to help your agency fulfill its end-to-end technology stack.

Features

- Daily PIRL report
- 56 Standard Case Management Reports
- Ad Hoc Reports
- Document Upload and Management
- Case Worker Eligibility Tool
- Case View Summary
- Agency or Organization Branding
- Financial Management Tools

Focus on your workforce participants

Staff can quickly see a holistic view of participants with the customer dashboard, and all relevant information is organized for easy access and use. Case workers are equipped with a streamlined and automated case flow system to easily process intake requirements, determine eligibility, enroll in programs, render services, document case notes, and manage follow-ups and exits.

Administer, execute, and provision all areas of any program

Workforce offices can create and configure new programs, grants, forms, or special projects with MonsterWorks’ flexible program system administration tools. Authorized users can establish new programs, manage eligibility of programs, create program outcomes, assign an office to a program, and configure allowable services for each program.

Quickly and accurately produce reports

MonsterWorks Case Management comes stocked with 56 case management reports, plus runs a daily PIRL, which can be accessed on demand, so workforce agencies can easily fulfill compliance and reporting requirements. Users also have access to ad hoc capabilities to respond to any reporting needs – whether to better understand a program’s effectiveness or pursue funding for future initiatives with demonstrated outcomes.

Easily support and manage workforce staff

A centralized view of all staff information allows easy management of your office locations across local areas, staff assignments and case load through the streamlined dashboard. Monster’s primary search capabilities easily locates a participant, employer, staff, or training provider profile.



MonsterWorks for you!
Find out more and contact us at:
www.monstergov.com

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Government Solutions