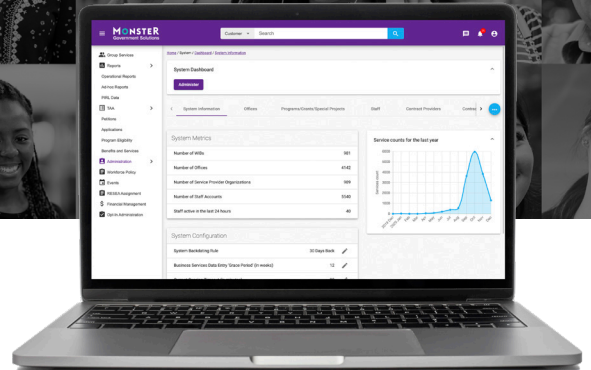# MonsterWorks Case Management for Workforce Boards and Local Programs

## Helping workforce boards manage local programs to spur workforce and economic growth - ultimately, meeting workforce goals better, faster, and more effectively.

Spending too much time administering local programs under piles of paperwork and spreadsheets? Let the MonsterWorks Case Management platform help you manage and streamline your work!

The MonsterWorks Case Management platform empowers workforce boards to manage local programs by maintaining a holistic view of individuals, while easily creating workflows required to manage grants and local programs to meet the needs of job seekers, employers, and entire communities.

### Easy Reporting Tools to Demonstrate Program Outcomes

Optimize programs with more accurate reporting and spend less time pulling and cleansing data thanks to preconfigured reports. These reports are essential to demonstrating local program values and pursuing funding for future initiatives.

### A Secure, Scalable, Modern Platform

Stop working in outdated and clunky systems! Monster's modern and easy-to-use platform is a fully hosted service that uses state-of-the-art security and technology, meets all data privacy compliance requirements, and can easily scale when programs grow.

### Configurability at the Local Level

With MonsterWorks Case Management, you can configure local programs, maximize local program outcomes, support grants, and provide services to support local needs.

### Expert Guidance

With our nearly two decades of experience helping the public sector with their employment solutions, we've seen it all. MonsterWorks Case Management was developed by subject matter experts and backed by Monster's long, industry-focused experience working with customers to successfully configure, deploy, and implement solutions that are scalable, comprehensive, reliable, and paired with excellent customer service.

# MonsterWorks Case Management offers streamlined services and capabilities to ensure your workforce organization operates effectively.

## Easily manage staff across offices and counties

A centralized view of all staff information allows easy management of your office locations across local areas, staff assignments and case load through the streamlined dashboard. Monster's primary search capabilities easily locates a participant, employer, staff, or training provider profile.

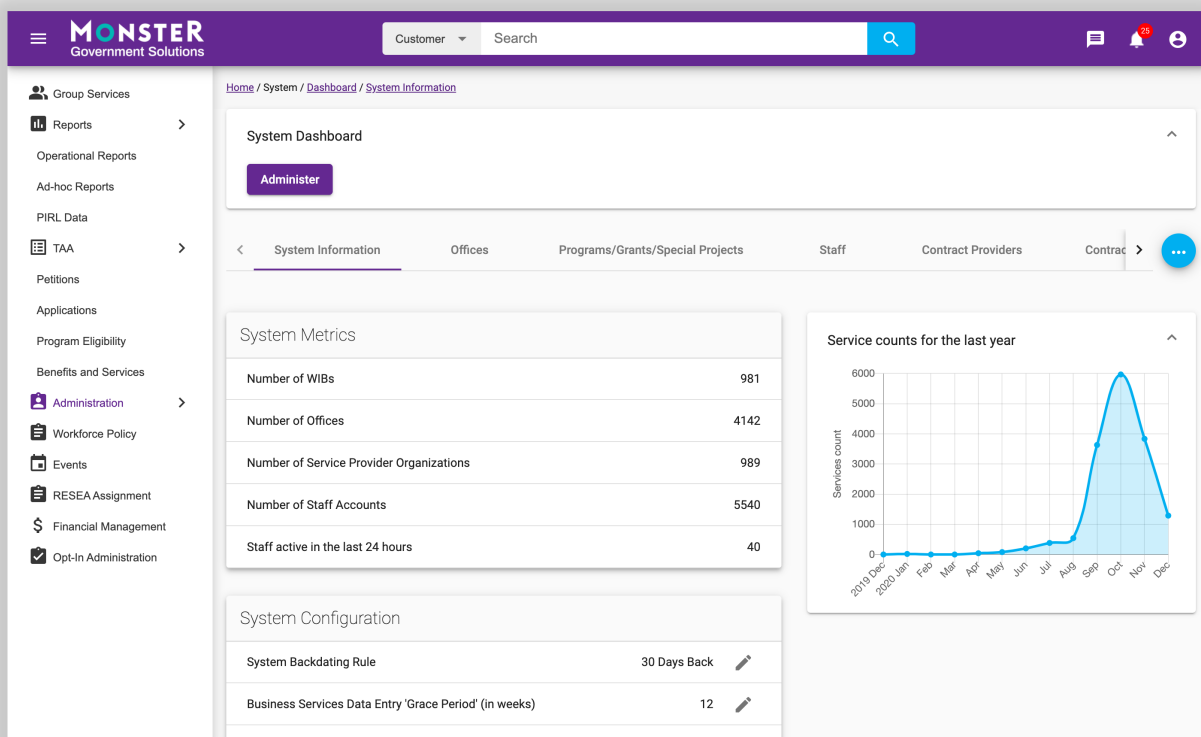## Execute and provision all areas of your programs

Create and configure new programs, grants, or special projects with Monster's program administration tools. Establish new programs, manage eligibility of programs, create program outcomes, assign an office to a program, and configure allowable services for each program.

## Get to know your participants

The MonsterWorks Case Management customer dashboard provides easy access and a centralized view of participants within the system. Take account of a participant's qualifications, rendered program services, specific case notes, and other supporting information. Leverage our assessments to identify a participant's strengths, barriers, and available resources.

## Create and manage employer and recruiter accounts

Any user can create employer and recruiter accounts manually and view other already-created profiles. Case workers can add information about each customer; including confidential data related to disabilities, special needs, legal background, and more.